



CLEANING GUIDE

Your Guide to a 5 Star Review!

v1.01

WE ARE AIRMGMT

Nice to meet you! Our goal is to prepare a **5 Star Experience** and leave you a **5 Star Guest Review** at checkout. A 5 Star Guest Review insures that future hosts won't hesitate hosting you.

We manage the following in between stays for guests like yourself:

- Cleaning
- Supplies Inventory
- Property Inventory & Condition
- Damages & Claims

If you check in and find a serious cleaning or property issue, please email

help@airmgmt.net immediately.



Learn more about us at www.airmgmt.net

DURING YOUR STAY

If you have a cleaning or property emergency such as stains, ripped linens or upholstery or any kind of damage or if you require a mid-stay clean, please email us at:

booking@airmgmt.net

If you break anything, hey it happens, email us and report it immediately. We only work with hosts who are fair and understanding. If we have to discover and document it this takes more time and that will affect your deposit adversely.

If your concern is of a personal nature, please email and request a call back, our Director April Balderrama will give you a call to discuss in confidence.

THE MID-STAY CLEANING RATE FOR THIS PROPERTY IS

\$ _____

CHECKING OUT

We don't expect you to leave the place spic and span (though we appreciate it and will mention it in your review!) but we do have a few basic requirements.

We have found helps guests to get a **5 Star Clean rating** and also avoid leaving behind any property or valuables:

1. **Sweep Vacuum or Wipe Crumbs or Food** residue from all surfaces
to avoid bug infestations
2. Bring **Trash Outside** and put in the provided receptacle or on the
doorstep
3. Put rinsed **Cups Dishes Etc** in the dishwasher and **START** the cycle
4. Put **Towels** Washcloths rags etc in the washer and **START** the Quick
Cycle
5. **Pull Sheets off the bed** and place in a pile at the foot of the bed
6. **Double Check** for phone chargers or other belongings, check beds, sofas, chairs
etc.
7. **TRAVEL SAFELY! THANK YOU FOR STAYING WITH US!**